



Jan 16, 2011

Beate Vuellers
Door Studio
7401 Pacific Circle, Mississauga
L5T 2A4

Dear Beate

Now that the lift and slide doors have been installed, I want to thank you for how incredible they look. This was not an easy project. The one sliding door is 22 feet long (by 9 feet high) and we wanted it in 3 sections with no transom piece at the top. The other sliding door is 20 foot long and has a 90 degree corner with sliding another door. We wanted these two doors to butt-together without any supporting column so that once both doors are open, the total area would open up.

This was a very difficult challenge and we could not find another supplier who could meet all our requirements. You are the only supplier who could combine such large panels (both height and width) with the 90 degree opening. The weight of each sliding door panel exceeds 500 pounds!! Everyone told us that this would not be possible. As I am in the glass industry, our house is designed to make optimum use of glass so as to best utilize natural light and take advantage of the view. Had we used any other type of sliding door it would have compromised the overall aesthetic detail that we wanted to achieve.

The whole process with you and your company was exceptionally professional. We all had the utmost of faith that you would do as promised.

The doors look spectacular. Everyone who sees them is amazed at what we have achieved. When the two doors that meet at 90 degrees are fully opened the effect is breathtaking. The build quality of these doors is exceptional. We have had thermal digital readings done on the doors in winter, and all seals work perfectly.

Feel free to bring customers to see how well the doors work and how they make our house feel so open.

Regards

A handwritten signature in black ink, appearing to read "Mark Franklin", written over a horizontal line.

Mark Franklin
President
Triple Seal Ltd.